

Apex Laboratory, Inc.

Home Visit Laboratory Services



Patient Information

Your doctor or healthcare provider has ordered laboratory services at home for you or a family member. Please review the information below and feel free to call us at anytime with questions or concerns.

Laboratory Services at Home

Apex Laboratory, Inc. provides in home laboratory services for patients who are unable to independently transport themselves to and from the laboratory and/or physicians office for a simple lab test.

Patients and their family members no longer have to worry about finding transportation or struggling to make an appointment for a simple lab test.

Your Test Results

Test results will be faxed to your ordering healthcare provider. Critical results will be called into the ordering physician as soon as they are available. Apex is unable to give test result information to patients without prior authorization from the ordering healthcare provider.

Fasting Bloodwork

Apex will notify patients the night before if the doctor has ordered their bloodwork to be fasting. All fasting bloodwork will be scheduled before 9:45am.

Insurance

Apex accepts Medicare and a variety of other insurance plans. Medicare payments are accepted in full for laboratory testing and travel expenses for medically necessary home visits.

Apex appreciates feedback from both patients and healthcare providers to assist in providing the quality patient care. Please visit us online or call at anytime to let us know how our service was.

Scheduling Your Visit

Apex technicians will call all patients the night before the scheduled visit between the hours of 6 and 9:30pm.

Messages will be left on answering machines and an additional call will be made the following morning if there is no answer the night before.

Apex will not make a visit unless an appointment has been confirmed by a patient or caregiver.

Helpful Hints

Please feel free to call ahead of your scheduled visit to provide Apex with any additional information that might be useful to the technician regarding your visit.

WWW.APEXLABORATORY.COM

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